



Quality Policy

Cranfield Impact Centre (CIC) is an internationally respected facility with expertise in vehicle crashworthiness and occupant simulation. CIC conducts leading research that provides highly effective solutions to our customers' requirements.

With this Policy Statement, CIC intends to communicate to all personnel and other interested parties, the overall aim of our Quality Management System.

The QMS is applied to the Provision of Impact Testing Services for Motorsport and other Industries, conducted within the testing business unit of Cranfield Impact Centre (CIC), in Cranfield.

CIC is committed to:

- Meeting and exceeding whenever possible, the Clients' needs and expectations;
- To ensure the Company's objectives for continual improvement and commitment to Quality is maintained at all times, by setting SMARTER objectives to maximise our strengths and minimise risk;
- Providing a safe and enjoyable place of work for its staff with consistent communication, training and development;
- Continuing improvement of our performance and of the QMS performance, to ensure we remain profitable and the preferred supplier of our clients;
- Ensure that the Quality Policy is communicated and understood throughout the organisation;
- Working with our contractors, suppliers and other external providers to develop long-lasting partnerships, where knowledge sharing is key;
- Complying with all applicable requirements, including the ones from ISO 9001, legislation, contracts and others to which CIC subscribes.

This Policy is communicated to all CIC staff members to ensure its effectiveness and is made publicly available to interested parties.

The management team review this policy on a regular basis to ensure it reflects the changing nature of CIC and the services it provides, remains suitable and leads to the improvement of our processes.

Managing Director

Tom Stephenson

Date: 10th September 2018

DQM Manager

A. Watson

12th Sept. 2018